



GAT01 – COACH TOUR WITH GUARANTEED DEPARTURE – CROATIA, BOSNIA & HERZEGOVINA AND SERBIA: DUBROVNIK – DUBROVNIK

Departure dates: **May 06, 13, 20 Jun 03, 10, 24 Jul 01, 22, 29 Aug 05, 19, 26 Sep 02, 09, 16, 23**

8 days, 7 nights

ENG/FRA

Day 1 Sunday DUBROVNIK – Arrival

Upon arrival at Dubrovnik Airport, transfer to hotel. Meet the tour guide, dinner and overnight.

Day 2 Monday DUBROVNIK – MOSTAR – SARAJEVO

Morning departure for Mostar. Sightseeing tour of the Old City of **Mostar**, recently included in the UNESCO's List of World Cultural Heritage. We tour its elegant Bridge, Old Bazaar, the **Mosque** and a typical **Turkish house**. Continuation to Sarajevo. Afternoon city tour of **Sarajevo**, including Baščaršija and **Gazi Husref Bey Mosque**. Dinner at local restaurant.

Day 3 Tuesday SARAJEVO – BELGRADE

After breakfast, we drive northwards to Belgrade, with a stop in time for lunch. Continuation to Belgrade, dinner at local restaurant.

Day 4 Wednesday BELGRADE – ZAGREB

In the morning sightseeing tour of Belgrade. The tour includes a visit to the imposing **Kalemegdan Fortress**, dramatically set at the confluence of the Sava and Danube Rivers. You'll also see Republic Square and Knez Mihajlova Street, Saint Sava Temple, the largest Orthodox Church in the city, and Tito's Memorial. Continuation to Zagreb for dinner and overnight.

Day 5 Thursday ZAGREB – PLITVICE

Morning city tour of **Zagreb**, including the fortified Upper Town, the city's historical center, St. Mark's Church with its multicolored roof, the Cathedral, the Croatian National Theatre and the University. After the city tour, drive to Plitvice and tour the **Plitvice Lakes National Park** on the UNESCO's List of World Natural Heritage. Sixteen lakes, each at the different level, are joined in a series of cascading waterfalls. Surrounded by dense wood Plitvice Lakes are a natural phenomenon of a rare and unique beauty. Dinner and overnight in Plitvice region.

Day 6 Friday PLITVICE – TROGIR – SPLIT

Morning departure for Trogir where we visit the **Cathedral of St. Lawrence**. Continuation to Split; city tour of **Split**, including the **Diocletian's Palace** on the UNESCO's List of World Cultural Heritage with the Peristyle, the Jupiter's Temple and the **Cathedral**. Dinner and overnight in Split.

Day 7 Saturday SPLIT – DUBROVNIK

After breakfast, departure for **Dubrovnik**. Sightseeing tour of Dubrovnik, included in the UNESCO's List of World Cultural Heritage. You will visit the **Franciscan monastery** with Europe's third oldest pharmacy, the **Rector's Palace** and the Cathedral. Dinner and overnight in Dubrovnik.

Day 8 Sunday DUBROVNIK – Departure

After breakfast, the tour ends with a transfer to Dubrovnik Airport.

Tour includes:

- Arrival transfer from Dubrovnik Airport to hotel and departure transfer from hotel to Dubrovnik Airport on the first and the last day of the tour
- Accommodation in 4* hotels on half board basis
- Local guides for sightseeing tours of Mostar, Sarajevo, Belgrade, Zagreb, Split and Dubrovnik
- Entrance fees to Turkish House and Mosque in Mostar; Gazi Husref Bey Mosque in Sarajevo; Kalmegdan Fortress in Belgrade, Plitvice Lakes National Park; St. Lawrence Cathedral in Trogir; Diocletian's Palace and Cathedral in Split; Franciscan Monastery and Rector's Palace in Dubrovnik
- Air-conditioned motor coach throughout
- Tour escort throughout

Hotels:

Dubrovnik:	Adria 4* or similar
Sarajevo:	Radon Plaza 4-5*
Belgrade:	Majestic 4*
Zagreb:	International 4*
Plitvice:	Degenija 4*
Split:	President 4* or similar

Hotels listed in this brochure will be used on almost all departures. If changes become necessary for any reason, substitute hotels will be similar to those in the brochure.

GENERAL AND BOOKING CONDITIONS FOR AMATHUS ESCORTED TOURS 2018

GUARANTEED LAND PRICE

Every effort is made to maintain prices as published, but fluctuating exchange rates may necessitate price changes, the current price will be confirmed at the time of booking, and will be guaranteed not to increase upon receipt of deposit.

GUARANTEE DEPARTURES

All of our departures are guaranteed, and as booking progresses, we add more guaranteed dates. If a guaranteed departure is essential to your clients, check with us at the time of booking. We will do all possible to assist you. In 2018 we intend to operate all our schedule departures. In the unlikely event that a departure is canceled, every passenger who has paid either a deposit or full payment will receive a credit of EUR 100 per person if they transfer to another above mentioned tour.

BOOKINGS and DEPOSIT

All bookings must be made in writing. In order to get confirmation of booking, booking form has to be filled in. All additional changes must also be made in writing and marked clearly on the original booking form where original booking was made.

Your booking will be confirmed immediately in most cases. A deposit of EUR 250,00 net per person must be received 7 days after confirmation the latest, at which time an invoice will be issued showing deposit received. The balance is due 35 days prior to tour departure. If deposit is not received, the booking will be assumed canceled. For late bookings (less than 35 days prior to departure), full payment is required at the time of booking.

BOOKING CONFIRMATION

Upon receipt of the booking form (filled in with all necessary information), we will send you our written confirmation. With written confirmation we guarantee all services as per our program.

AMENDMENTS of BOOKING

Amendments of bookings will be made only after reconfirmed booking in writing.

DELAYED ARRIVAL

Since we are land operator and do not provide airfare tickets, we do not cover any refunds for missed flights and subsequently late start/no start of the tour. All additional costs have to be settled on the spot by passengers. We recommend that in case of delay clients call the emergency phone number which is in the travel documents.

HEALTH REQUIREMENTS

Tour participants should check with the consulates and local health boards for the latest health requirements. No medical expenses will be covered for illnesses that occur prior to arrival or on the tour.

SPECIAL NEEDS TRAVELERS

Any disability requiring special attention must be reported at the time of booking. We will make reasonable efforts to accommodate the special needs of disabled participants; however we are not responsible for any denial of services by carriers.

Hotels, restaurants, motor coaches, mini buses, vans and cars are not equipped with wheelchair ramps. We cannot provide individual assistance to a tour member for walking, dining, getting on/off transportation vehicles, or other personal needs. Travelers who need assistance must be accompanied by a qualified and physically able companion.

YOUNG TOUR PARTICIPANTS

Tour participants under 18 years must be accompanied by an adult. On escorted tours we do not recommend children under the age of 8.

PROGRAM PRICES

Program prices are per person, based on two persons sharing a room. Single room supplements and triple room reductions are listed where applicable. For the motor coach tours transfers are provided complimentary only from Dubrovnik and Zagreb airports to hotel and v.v. by motor coach or private vehicle, only on the first and the last day of the tour, as per the itinerary, under the condition that accurate transfer information is provided. Pre-stay and post stay transfers are not included in the tour rate, but can be arranged on request.

Our cruise does not include complimentary transfers, but can be arranged on request.

ACCOMMODATIONS

The hotels classified in Amathus brochure are based on local classifications, which vary from country to country.

Hotels listed in this brochure will be used on almost all departures. If changes become necessary for any reason, substitute hotels will be similar to those in the brochure.

While every effort is made to reserve twin bedded rooms, it may happen that a hotel provides some double bedded rooms instead. If such thing happens, double bedded rooms will be allocated to couples.

Triple share rooms are generally based on an extra rollaway bed, which is not always suitable for adults.

Please note that standard policy is that hotel rooms are available for check-in after 13:00. Early check-in needs to be advised in advance. Also please note that Amathus cannot guarantee that early check-in will be free of charge, since the standard policy is that early check-in requires a pre-night to be booked and paid for.

LOCAL HOLIDAYS

During national holidays certain facilities (museums, restaurants, sightseeing tours and shopping) may be limited or unavailable. Alternatives will be offered whenever possible.

LUGGAGE

Porterage is not included in program price. No responsibility is accepted for loss or damage to baggage or passenger's belongings.

LOST LUGGAGE

All lost luggage on connecting flights are not responsibility of land operator. We do not guarantee that the luggage will be found and delivered to assigned hotel.

TRAVEL DOCUMENTS

No responsibility is accepted for loss of or damage to travel documents or any of passenger's belongings.

PASSPORTS AND VISAS

A valid passport is required for all tour participants.

All passengers, regardless of the passport they hold, should check with the appropriate consulates to determine if any visas are needed. Securing any needed visas is the responsibility of the tour participant.

REFUNDS FOR UNUSED SERVICES

No refunds will be made for unused services once travel arrangements have commenced, especially in the cases where passengers are unable to travel due to invalid travel documents (passports, visas), unused portion of services which are included in tour price and program, unused transfer services.

In case that client cannot find the arrival transfer/ driver at Dubrovnik or Zagreb airports, they have to call emergency contact number in the travel documents.

Any complaint while traveling should be made immediately to local representatives (hotel management, tour director...). All complaints will be accepted in written the latest 1 month after the tour ends. After this date no complaints will be accepted.

CANCELLATION FEES

All cancellations must be made in writing.

The following scale of charges will apply when notice of cancellation of the passenger is given after the booking is confirmed:

<u>No. of days prior to coach tours departure</u>	<u>Cancellation Fee</u>
31+ days prior to commencement of service	Full deposit
30 – 23 days	35% of the total
22 – 16 days	50% of the total
15 – 0 days	100% of the total

PAYMENT CONDITIONS:

Deposit upon confirmation – to be advised

Balance to the total net amount - to be advised

CHANGES TO ITINERARIES

If necessary for any reason beyond Amathus control, Amathus can amend or cancel any of the arrangements for particular itinerary. Should insufficient numbers book the tour Amathus can close the departure.

OVERBOOKING

Amathus reserves the right to change or modify a reservation in case of circumstances caused by conditions beyond its control that cannot be predicted, avoided or rectified. Booked accommodation can be substituted only by an accommodation unit of the same or higher category and at the price confirmed during booking, provided that customer is notified ahead of time.
